

Our Care Home uses the Universal Care Plan

The Universal Care Plan (UCP) is a digital tool used to record and share the personalised care and support wishes of a person, with their health and care professionals across London.

Benefits for Residents, Families and Carers

1. The plan is created based on our residents' wishes, so it is personal and tailored.
2. Better understanding of our residents' care needs and support in managing their symptoms.
3. Our residents don't need to repeat conversations

Benefits for Staff and Care Homes

1. Everyone involved in a resident's care has access to clear information, which can help to reduce confusion and stress.
2. Helps our care home to work well with other health and care professionals such as, the London Ambulance Service and GPs.

Get Involved!



Speak to our care home's UCP lead
Name: _____

For more information on the UCP
scan the QR code or visit the website:
ucp.onelondon.online/about/

