

Overview of Universal Care Plan Benefits for Care Homes



Benefits for residents, their families and carers

Do not have to repeat conversations about care preferences which can often be distressing

Can share preferences for personal care to have their wishes respected

Manage symptoms effectively

Reduced confusion and stress particularly in emergencies

Clearly states preferred place of care

Helps residents receive consistent care

Final wishes of loved ones are documented and followed at the end of their life



Benefits for care home staff

Helps staff to feel more empowered and confident when handling emergencies

Better understanding of when to escalate

Clear line of escalation, reducing pressure on staff

Provides a structure for advance care planning



Benefits for the care home

Support residents' voices to be heard and wishes respected

Help to structure difficult conversations

Can be used in line with other assessments

Help clear communication with other services

Clear framework which can speed up processes

May help residents remain in their chosen place of care

Support compliance with Care Quality Commission (CQC) standards



Benefits for the wider health and care system

Resident's voice is consistently represented

Clear plan for each resident enables staff to work together

Enhances communication with other services

Important information is secure and easy to access